

Nasra Hendricks

Cape Town, South Africa

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Portfolio Link : <https://dev-nasra-portfolio-2.pantheonsite.io>

PROFESSIONAL SUMMARY

Entry-level Full Stack Web Developer with certification from Life Choices Academy and hands-on experience in Oracle APEX for enterprise apps and data analytics. Adept in full-stack development, cloud computing, data science basics, and cybersecurity fundamentals. Demonstrated strengths in customer service, sales, and administration, seeking a junior developer or IT support role to grow technical and interpersonal skill sets.

EDUCATION

Life Choices Academy Full Stack Web Development Certificate Courses: Full-Stack Development, Oracle APEX, Data Science Principles, Cloud Computing, Cyber Security	Cape Town, South Africa April 2025
Norman Henshilwood High School Matric (Bachelor’s Pass)	Cape Town, South Africa

SKILLS PROFILE

Development Technologies: HTML5, CSS, JavaScript, PHP, Node.js, Python
Databases: MySQL, Oracle APEX
Security: Cyber Security Basics
Deployment Tools: Git (Version Control), Oracle APEX
Other Skills: Cloud Computing Fundamentals, Data Science Principles
Soft Skills: Problem-solving, communication, teamwork, customer service, attention to detail

PROJECT EXPERIENCE

E-commerce Website Life Choices Academy Created a responsive e-commerce website for a small business using HTML, CSS, and JavaScript. Demonstrated strong front-end skills and user experience design with functional shopping features.	Jan 2025 – Apr 2025
Business Data Analysis Report Life Choices Academy Used Oracle APEX to develop a data analytics report for a small business. Extracted and visualized business performance data to support improvements in decision-making and operations.	Feb 2025 – Mar 2025

PROFESSIONAL EXPERIENCE

CCI South Africa (JetBlue Account), Cape Town Call Centre Agent Summary Delivered high-quality customer service in a performance-driven environment, efficiently resolving customer issues and maintaining satisfaction scores.	Feb 2024 – May 2024
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Footgear, Cape Town

Oct 2023 – Dec 2023

Casual & Seasonal Retail Assistant

- Surpassed sales targets during peak periods through engaging product promotion and attentive customer service.

Swing Designs PTY Ltd, Cape Town

Dec 2018 – Jul 2019

Casual Worker & Administrative Assistant

- Managed customer inquiries via social media/email, performed administrative tasks like invoicing and filing, and packaged garments for delivery.